



FREQUENTLY ASKED QUESTIONS

WHEN DOES VENUE EXCLUSIVITY APPLY?

Exclusive use of the venue is from 11.30am on the day of the wedding until 10.00am the following morning (all packages, except The Twilight Party Wedding Package, when access is from 3pm).

WHEN CAN WE HAVE ACCESS TO THAT AMAZING PLACE?

Access is permitted from 11.30am for the wedding party (or 3pm for The Twilight Party Wedding Package). Suppliers (eg, venue decorators, florists etc) may arrive 3 hours before the ceremony time to set up. Wedding guests may arrive at the venue 45 minutes before the ceremony time.

WHAT ARE THE BEDROOM CHECK IN / CHECK OUT TIMES?

The wedding party may arrive from 11.30am to access the Honeymoon Cottage (or 3pm for The Twilight Party Wedding Package). Guest bedrooms are available for check in from 2.00pm (or 5pm for the Twilight Party package) on the day of the wedding. Check out from all bedrooms is 10.00am the following day.

CAN I STAY THE NIGHT BEFORE MY WEDDING?

Yes! Pre-wedding accommodation is available at The Wedding Lodge, a 4 bedroomed house (sleeping 8 guests), with 2 bridal preparation rooms, a lounge, kitchen/diner and large garden for £750.

WHAT IS THE FINISH TIME FOR MUSIC AND THE BAR?

The bar closes and music ends at 11.30pm from Thursday to Sunday and 11.00pm from Monday to Wednesday.

DO YOU OFFER DRY HIRE?

We don't offer full dry hire, but we'd be delighted to create a bespoke package tailored to your needs. This way, you'll have the flexibility you're looking for, while still benefiting from our support to ensure everything runs seamlessly.

CAN WE BRING IN OUR OWN CATERERS?

To ensure the quality of the food served, we prefer that you use one of our preferred caterers who can bespoke a menu to your personal requirements and budget. However, if our approved caterers are not suitable for your requirements, we can work with you to find an alternative option.

DO YOU ALLOW CORKAGE?

We do not offer the option of corkage, however we work very hard to ensure that we can provide our clients with good quality wines at reasonable prices.

CAN WE HAVE OUR EVENING FUNCTION IN THE MARQUEE?

Yes, music is permitted in the marquee with our in-house DJ [Herts Events](#). If you would like to provide your own DJ or band, please contact us to discuss the options for this.

IS THE ACCOMMODATION INCLUDED IN YOUR WEDDING PACKAGE COSTS?

No, the overnight accommodation (charged at £2,500 for all 15 rooms, sleeping 31 guests) is not included in the wedding package price. We keep this separate as couples usually recoup room costs from their guests and it therefore doesn't need to factor in your wedding budget.

DO I HAVE TO BOOK THE ACCOMMODATION?

This depends on your chosen package and the day of your booking. For Classic, Relaxed and Twilight Plus packages booked on a Friday or Saturday, full accommodation must be booked as part of your exclusive use of the venue. For bookings Sunday to Thursday, or if you're choosing our Twilight Party or Wedding Reception packages, there is an option to only to book the Honeymoon Cottage.

IS FURNITURE INCLUDED IN THE HIRE PRICE?

Yes, our venue hire price includes your tables and chairs.

DO YOU PROVIDE TABLE LINEN?

Yes, we will provide plain white table linen.

DO YOU PROVIDE A CAKE STAND?

Yes, we have a traditional 16" round silver stand and silver knife.

DO WE HAVE TO YOU USE YOUR PREFERRED SUPPLIERS?

For catering and DJ, we do prefer you to use our approved suppliers. For all other services, you are free to use your own choice of supplier.

DO YOU ALLOW CONFETTI?

Yes, we allow the use white of bio-degradable petal confetti in the garden and grounds. We do not allow confetti to be thrown inside the house or the use of confetti cannons.

WHAT ARE THE STANDARD TIMINGS FOR A WEDDING CEREMONY?

For our Classic Package you can book your civil ceremony anytime from 2.00pm, however we recommend a ceremony time of 2.30pm or later, depending on your chosen package.

Classic Package		Relaxed Package		Twilight Plus Package	
2.30pm	Ceremony	3.00pm	Ceremony	4.00pm	Ceremony
3.00pm	Drinks Reception	3.30pm	Drinks Reception	4.30pm	Drinks Reception
4.30pm	Wedding Breakfast	5.00pm	Wedding Breakfast	5.45pm	BBQ
6.30pm	Speeches	6.30pm	Speeches	6.45pm	Speeches
7pm/7.30pm	Evening Guests Arrive	7pm/7.30pm	Evening Guests Arrive	8.00pm	1st Dance/Cake Cut
8.00pm	1st Dance/Cake Cut	8.00pm	1st Dance/Cake Cut	11.30pm	Music Ends/Bar Closes
8.30pm	Evening Food Served	8.30pm	Evening Food Served	12.00am	Venue Closes
11.30pm	Music / Bar Closes	11.30pm	Music / Bar Closes		
12.00am	Venue Closes	12.00am	Venue Closes		

DO YOUR COSTS INCLUDE REGISTRAR FEES?

No, you will need to contact the Essex Registration Service directly to organise and pay for your civil ceremony. Contact details can be found at <https://www.essex.gov.uk/>.

IS THERE OVERNIGHT PARKING?

Your guests are welcome to leave their cars overnight at their own risk. They must be collected by 10am the following morning.

DO YOU HAVE DISABLED ACCESS?

Due to the age and character of our building, accessibility is a little limited, but we do our best to support guests with additional needs. We have a wheelchair ramp and a toilet with a grab rail, though please note this is not a fully accessible disabled facility. We also have two ground floor bedrooms which may suit guests who prefer to avoid stairs, though these are not fully accessible rooms. We do not have disabled bedrooms.

DO YOUR PRICES INCLUDE VAT?

Yes, all prices quoted include VAT at the current rate unless specified otherwise.